

ORIGINAL OPERATING INSTRUCTIONS



POPCORN MAKER SELF-SERVICE POP XL

ART.NR. 00-51547

Neumärker[®]
seit 1894

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SAFETY PRECAUTIONS

	 DANGER
	Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing. DO NOT immerse any part of this equipment in water. DO NOT use a water jet or excessive water when cleaning. 008_012221

	 DANGER
	Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. This appliance is not intended to be operated by means of an external timer or separate remote-control system. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment. 014_020416

	 WARNING
	To avoid burns, DO NOT touch the kettle or any heated surface. DO NOT place or leave objects in contact with heated surfaces. 013_092414

	 WARNING
	ALWAYS wear safety glasses when servicing this equipment. 010_010914

	 WARNING
	No user serviceable parts inside. Refer servicing to qualified service personnel. 011_051514

	 WARNING
	Read and understand operator's manual and all other safety instructions before using this equipment. 022_060215

	 WARNING	
	Only personnel trained and experienced in the equipment operation may operate this equipment.	
		012V_012221

	 WARNING	
	This machine is NOT to be operated by minors.	
		007_010914

	 CAUTION	
	If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.	
		039_080614

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

DO NOT install equipment in an area where a water jet is used.

This equipment designed to be operated in the following environmental conditions:

Ambient temperature between a minimum of 5°C (41°F) and a maximum of 55°C (131°F).

Relative humidity maximum 45% at 40 deg C (104 deg F).

Unit to be installed in locations where it can be overseen by trained personnel.

Install unit on a level surface.

Unit is a popcorn popper/dispenser.

Note: Improvements are always being made to the equipment.

INSTALLATION INSTRUCTIONS

Inspection of Shipment

After unpacking, check thoroughly for any damage which may have occurred in transit. Claims should be filed immediately with the transportation company. The warranty does not cover damage that occurs in transit, or damage caused by abuse, or consequential damage due to the operation of this machine, since it is beyond our control (reference warranty in back of manual).

Manual

Read and understand the operator's manual and all other safety instructions before using this equipment.

Model Description

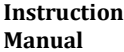
Self-Service Pop XL is a 16 oz. popcorn popper/dispenser.

Dispenser Base Option:

00-51553: Dispenser Base only; option for a Self-Service Pop XL unit;
has casters and 28 qt. wastebasket for dispense debris.

Dispenser Base (if applicable) includes: 4 Bolts (PN 20051) and 4 Washers (PN 89780)
to attach the Popper/Dispenser Unit.

Items Included with Unit

 Instruction Manual	 Aluminum Scoop (PN 2071)	 20 cc Flavacol Measure (PN 47680)	 6 oz. Oil Measure (PN 49049)	 16 oz. Corn Measure (PN 68050)	 Tray Insert (PN 114367) (Used in kettle cleaning.)
 Cup Holder Gaskets					

Images shown are for general reference purposes only,
actual part (style/quantity) is subject to change.

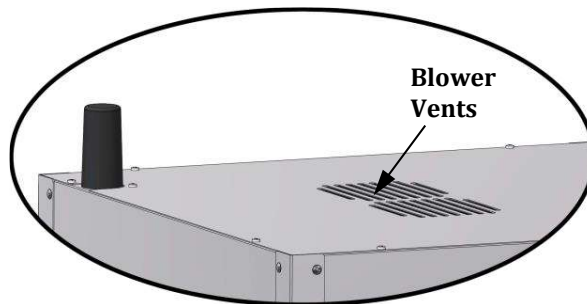
Initial Setup

1. Remove all packaging and tape prior to operation.

Important Note: The tray insert is for kettle cleaning only, do not leave the insert in the machine during operation.

2. Place unit on a sturdy, level surface for use.

The blower vents out the top of unit, allow adequate clearance for airflow.



Counter Model: Unit is equipped with (4) 4" (10.2 cm) leg levelers (rotate foot on leg to level cabinet as needed). Reference the Optional Mounting section to mount unit directly to a countertop or base.

Unit on a base: Position unit for use and lock the front caster wheels into place.

3. The door knobs are shipped facing the inside of the machine. Re-adjust knobs to face the outside of the machine, see image below.

The door and drop panel can be locked to help prevent product tampering, see below.

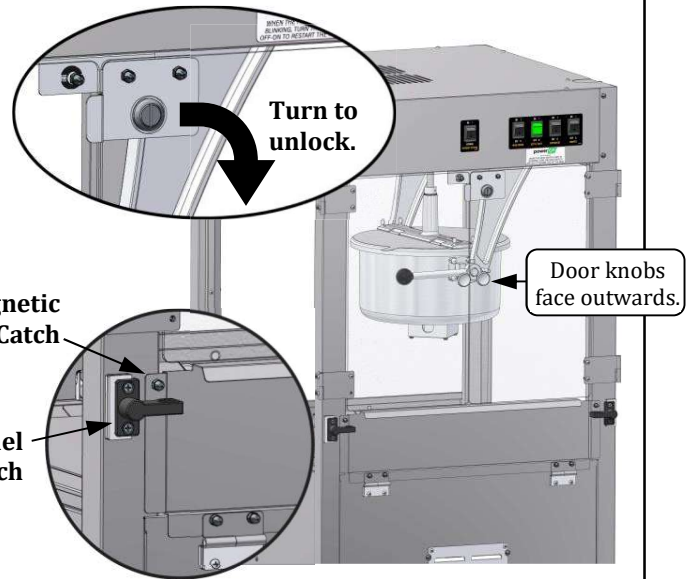
To Open Doors and Drop Panel:

- Use a flat object—turn lock CW to unlock doors; open doors.
- Unlatch both drop panel latches, then fold it down to open (slide panel off hinges to remove).
Back counter unit—panel lifts off only.

To relock:

- Close drop panel **first**, then latch it on both sides.
- Close doors (tab on lock bracket holds opposite door closed).

Magnetic Catch
Drop Panel Latch



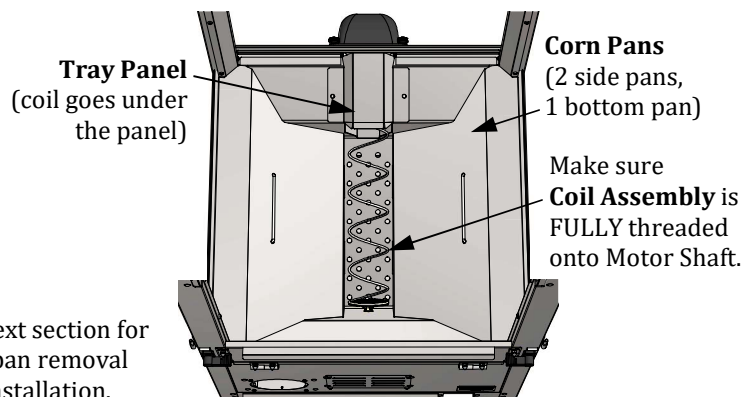
General image shown for reference only.

- Make sure kettle lead-in cord is securely plugged into unit and twisted to lock into the kettle receptacle (see image below).



Make sure kettle lead is plugged in and twisted to lock into kettle receptacle.

- Make sure the Corn Pans and Coil Assembly are in position for use (see image below).



See next section for corn pan removal and installation.

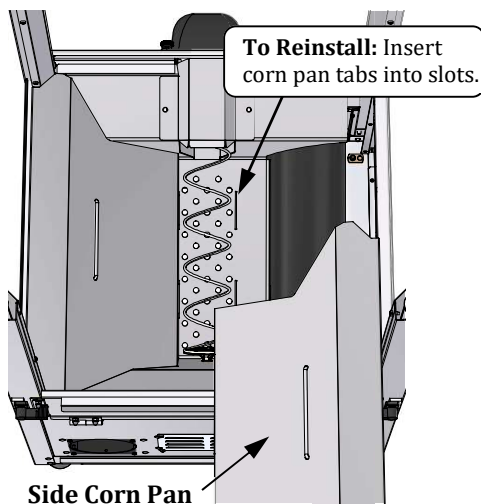


To Install Coil:  Screw coil **LEFT** onto threaded motor shaft until snug.

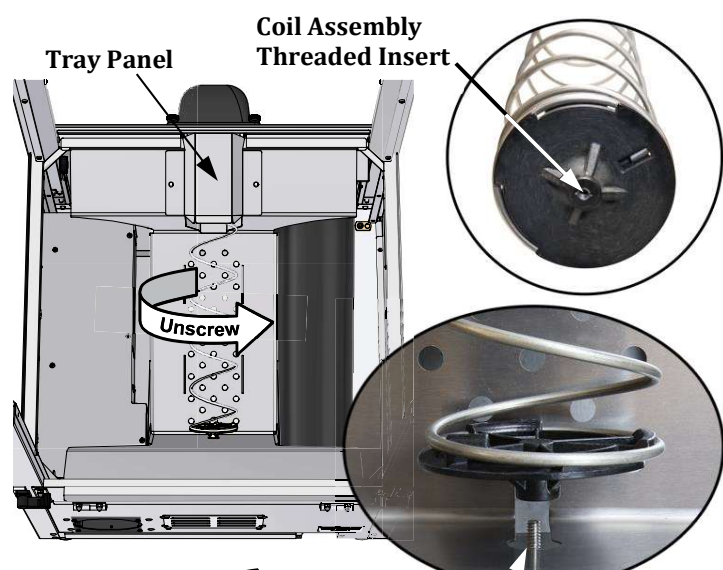
6. **Unit with a Base:** Route unit power cord through hole in base to plug it into a wall outlet. If the base has a receptacle, plug unit into the base, then route the base power cord to the wall outlet. Reference Electrical Requirements section to plug unit in.
7. After setup, the unit should be cleaned (see Care and Cleaning section), then add cups to the dispenser.

Coil and Corn Pan Removal (Installation)

Corn Pan Removal



1. Remove both side corn pans—lift by handle to remove.



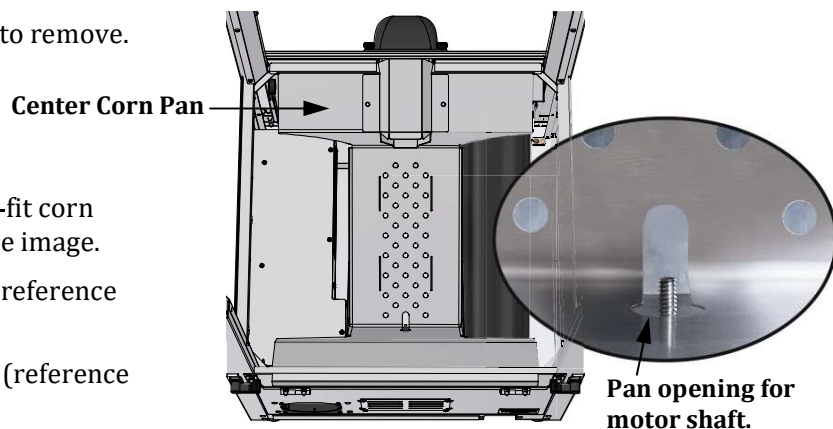
2. **Remove Coil:** Unscrew **RIGHT** to remove.
3. Slide coil down and out from under tray panel.

To Reinstall Coil: Screw coil **LEFT** onto threaded motor shaft until snug.

4. Lift out center corn pan to remove.

Reinstall Corn Pans

5. Insert center corn pan—fit corn pan over motor shaft, see image.
6. Reinstall coil assembly (reference step 2 and 3 above).
7. Reinstall side corn pans (reference step 1 above).



Cup Installation

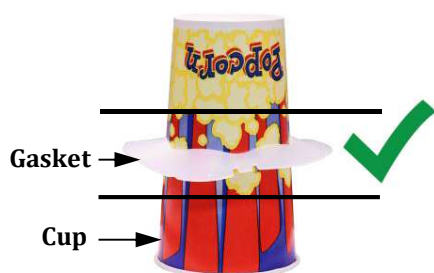
The cup dispenser has a gasket preinstalled to fit the default size serving cup (cups sold separately). General images shown for installation reference only; cup style may vary.

Load Cups for Use

1. Select a stack of cups.
 2. Load cups through gasket as shown.
- Number of cups held, varies by cup selected.



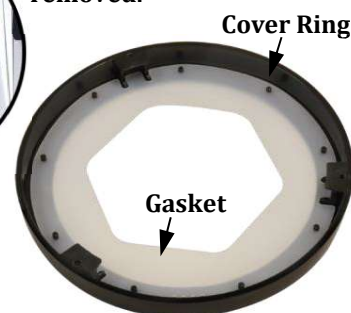
Change Gasket Size for Cups



1. Test gasket on cup—select a gasket that fits the cup in the range indicated ✓.
4. Reinstall cover ring with gasket (turn clockwise to secure), then load cups for use.



Cover Ring and Gasket removed.



2. Remove cover ring from dispenser (turn counter-clockwise to remove).

3. Lift gasket from ring; then align new gasket with cover ring as shown.

Optional Mounting – Countertop or Base (for dispenser unit with legs)

Mount Unit on Countertop:

The legs may be removed to set unit flush with counter, if desired. Use the 4 leg holes and 3/8-16 bolts and washers to secure unit to the counter (fasteners not included).

For proper sanitary operation and to comply with NSF/ANSI 4, use silicone caulk to seal the 4 sides of the unit, where the frame meets the countertop (use minimal amount of caulk under the debris pan opening to avoid interference with the pan). Countertop must be a smooth, non-porous surface. Applying silicone caulk is intended to prevent liquid spillage on adjacent surfaces of the countertop from passing under inaccessible portions of the equipment.

Mount Unit on a Dispenser Base

1. **Position base** on a level surface and lock caster wheels into place.
2. Remove wastebasket from base, see image.



To Remove Wastebasket:

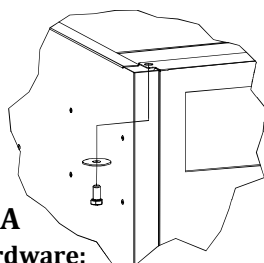
1. Lift **insert** off the base.
2. Lift **wastebasket** out of base.

3. **Install Unit** (reference illustrations and notes below): Remove (4) legs from unit (turn legs CCW to remove). Position unit on base so debris wastebasket is under dispenser —**before final alignment**, feed power cord into base through grommet provided.
4. Use leg holes to secure unit to base with hardware provided (see illustration below). Insert a bolt and washer up through hole in base and into the leg hole of the unit until snug. Repeat for each corner, then tighten all 4 bolts to secure.
5. Plug the unit's power cord into the receptacle in base (if equipped). Reference the Electrical Requirements section to plug in the power cord routed from the base.
6. Reinstall wastebasket and insert before use.

Install Dispenser Unit

Feed unit power cord thru split grommet (if needed, remove grommet to wrap it on cord first, then reinsert it in base).

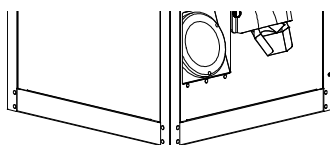
Power Cord location



Detail A

Mounting Hardware:

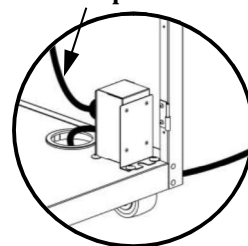
- (4) 3/8-16 X 3/4 Bolts
- (4) Flat Washers



Remove insert/wastebasket to access mounting locations.

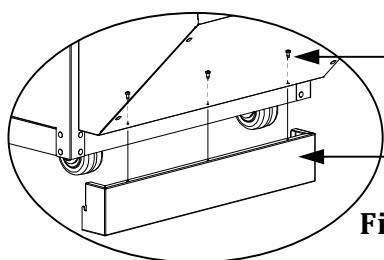
General image shown for reference only.

Unit plugs into receptacle in base.



Tip Rest (see below to install)

Install the Tip Rest



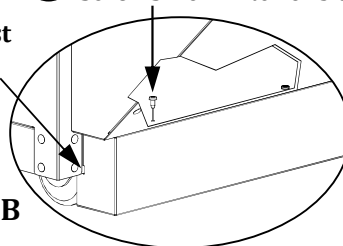
(3) 8-32 x 3/8 Screws fasten the Tip Rest.

Align Tip Rest

Figure A

1. Hook Tip Rest under frame.
2. Align holes, then fasten screws from interior side.

Figure B



Electrical Requirements

The following power supply must be provided (reference unit Data Plate for Wattage requirement):

220-230 V~, 50/60 Hz

Potential Electrical Variations: 220 V~, 60 Hz

	 DANGER
	Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing. DO NOT immerse any part of this equipment in water. DO NOT use a water jet or excessive water when cleaning. 008_012221

A certified electrician must furnish sufficient power for proper machine operation and install any supplied receptacle (reference unit Data Plate for model specific Volts AC, Hertz, and Wattage requirements). We recommend this equipment be on a dedicated and protected circuit. Failure to wire properly will void the warranty and may result in damage to the machine. It is our recommendation that this machine be plugged directly into a wall outlet. The use of extension cords is not recommended due to safety concerns, and may cause sacrificed and/or reduced performance. Make sure cord is located to prevent a trip hazard or unit upset.

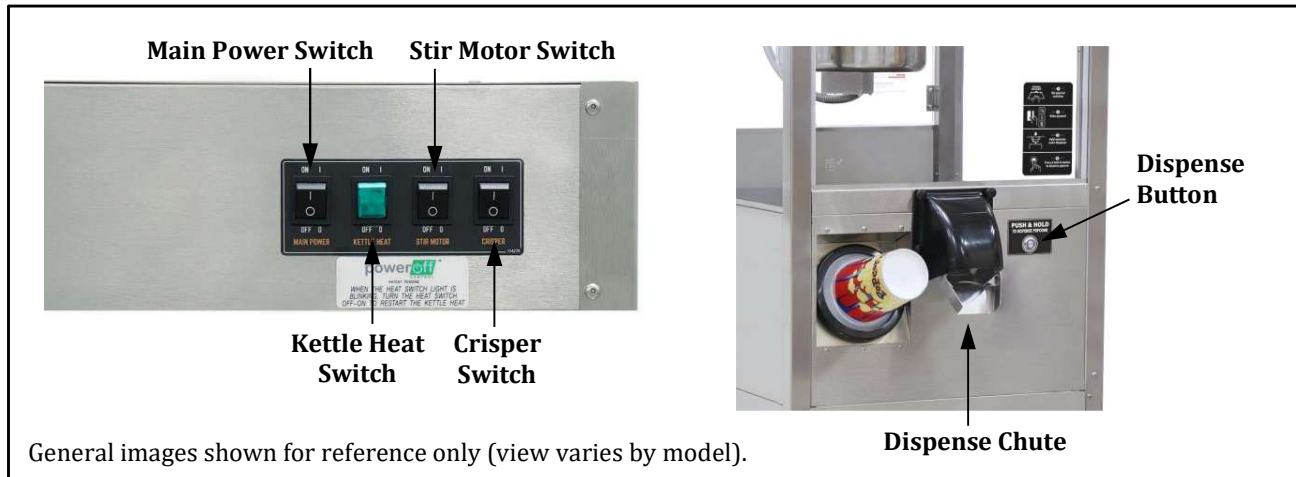
Before You Plug In Machine

1. Make sure all machine switches are OFF before plugging equipment into receptacle.
2. Make sure wall outlet can accept the grounded plugs (where applicable) on the power supply cord.
3. The wall outlet must have the proper polarity. If in doubt, have a competent electrician inspect the outlet and correct if necessary.
4. **DO NOT** use a grounded to un-grounded receptacle adapter (where applicable).
5. Install unit in a level position.

	 CAUTION
	If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard. 039_080614

OPERATING INSTRUCTIONS

Controls and Their Functions



MAIN POWER SWITCH: ON/OFF rocker switch - supplies power to the cabinet lighting and sign, to the other switches, and to the dispense button (and payment system, if applicable).

KETTLE HEAT SWITCH: ON/OFF lighted rocker switch - supplies power to the kettle heating elements.

STIR MOTOR SWITCH: ON/OFF rocker switch - supplies power to kettle stir motor and exhaust blower. The Stir Motor **must always be ON** when there is popcorn (popped or un-popped) in the kettle.

CRISPER SWITCH: ON/OFF rocker switch - supplies power to the popcorn crisper. When the crisper is powered on, the element goes into standby mode when the kettle heat cycles on (crisper element will not heat until the kettle heat cycles off).

POPCORN DISPENSE BUTTON: Lighted Push Button Switch – powers the coil assembly for dispensing popcorn. Press and hold button to dispense popcorn; release button to stop dispensing popcorn.

POWEROFF CONTROL: The control automatically turns the kettle heat off after 15 minutes of idle time (no popcorn popped). This prevents the kettle heat element and thermostat from cycling OFF-ON if the Kettle Heat Switch is left on—it saves power and extends the kettle element/thermostat life.

- When the Kettle Heat Switch is turned ON, and the kettle thermostat switches OFF, the control's 15 minute timer starts—the timer resets after each batch of popcorn.
- The green Kettle Heat Switch light blinks OFF-ON to indicate kettle auto shut-OFF.
- To restart kettle heating, cycle the Kettle Heat Switch OFF-ON.

Operating and Popping Instructions

Popping Corn Instructions

The popper is equipped with a corn, salt, and oil measure. We recommend flavored and colored coconut oil. Popcorn popped in coconut oil stays fresh longer and does not leave black deposits in the kettle like other oils. Use only top quality, fresh popcorn from reputable suppliers.

Raw Popcorn Charge:	Use corn measure provided (ex: for 6 oz. Kettle, use 6 oz. corn)
Recommended Oil Volume:	Oil volume is approx. 30% of corn amount (ex: for 6 oz. corn, use 2 oz. oil)
Flavacol (Salt) Amount:	Use small Flavacol scoop provided.

Premeasure all ingredients (adjust as needed for desired taste).

1. Turn all switches ON.
2. To determine when kettle is ready to pop corn (about 4 minutes), test pop three kernels of corn in one ounce (30 ml) of popping oil. When kernels pop, kettle is ready.
3. Lift kettle lid, pour in popcorn and Flavacol, then add oil; close lid.
4. When corn has finished popping, gently dump the popcorn. (To minimize unpopped kernels, allow corn to finish popping before dumping the kettle.)

Popping Tip: On final batch, turn Kettle Heat Switch OFF just as lids are forced open by the popping corn (kettle has plenty of heat to finish popping). This helps eliminate smoke/odor from any oil residue remaining in kettle.

5. When finished popping, turn KETTLE HEAT and KETTLE MOTOR switches OFF.
NEVER LEAVE THE HEAT ON WHEN YOU ARE NOT POPPING CORN!

Units with a kettle heat auto shut-off feature will automatically shut kettle heat OFF after 15 min. of idle time (no popcorn popped). To restart heating, cycle the Heat Switch OFF-ON.

Self-Service Pop XL Operating Instructions

The unit is easy to use and provides a convenient, sanitary way for customers to self-serve portions of popcorn.

1. Turn Main Switch ON.
2. Turn Crisper Switch ON.
3. Load unit with popcorn (reference popping instructions above).
4. Lock cabinet access doors as needed.
5. Pull a cup from the cup dispenser and hold it under the dispense chute to receive popcorn; press Dispense Button for desired amount of corn.



Care and Cleaning

	⚠ DANGER
	Machine must be properly grounded to prevent electrical shock to personnel. DO NOT immerse in water. DO NOT clean appliance with a water jet or steam cleaner. Always unplug the equipment before cleaning or servicing. 025_051321

	⚠ WARNING
	To avoid serious burns, DO NOT touch the kettle while it is hot! 028_082715

Good sanitation practice demands that all food preparation equipment be cleaned regularly (only use non-toxic, food grade cleaners). Inadequate cleaning can lead to a health risk.

For surfaces needing further cleaning or degreasing, Stainless Cleaner or Concession Equipment Degreaser is available for use accordingly. For any cleaning products used, follow the manufacturer's instructions on the product. **DO NOT use oven cleaners or abrasive materials** as they will damage parts of machine.

Note: It is extremely important to follow all cleaning procedures, otherwise parts damage and equipment failure will result. The warranty does not cover parts that are damaged due to improper cleaning.

Daily Kettle Cleaning Instructions

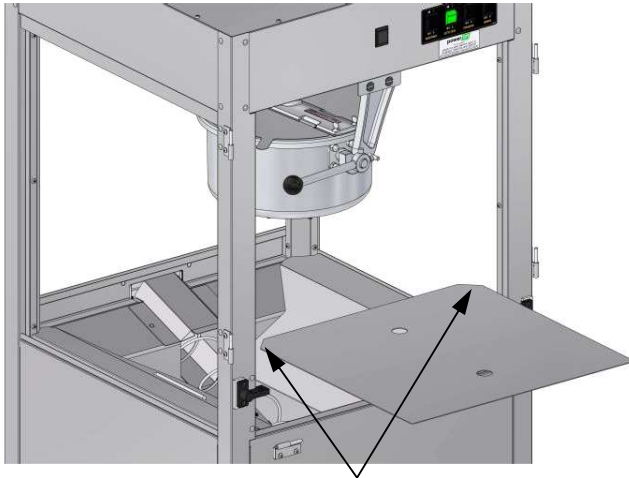
1. Turn the power switch OFF and unplug the unit.

CAUTION: A hot kettle will cause burns if you touch it. Allow kettle to cool at least 1 hour before attempting to clean. **DO NOT** use ice or water to cool down a hot kettle! Severe kettle damage will result and steam burns may occur!

2. When cool, wipe **outside** of kettle clean using a clean, soft cloth and Stainless Cleaner. **DO NOT** use oven cleaners or abrasive materials as they will damage the kettle.
3. Clean the kettle drive shaft thoroughly (see image), then carefully inspect the shaft to ensure it is properly cleaned (it must be visually clean without visible food residues).
4. Mix 2 tablespoons (29.6 ml) of popcorn kettle cleaner in 1 gallon (3.8 L) of water.
5. Only pour enough of the popcorn kettle cleaner pre-mixed solution into the kettle to fill it 1/2 inch (12.7 mm) deep (it is not necessary to use the entire gallon at once).
6. Place the tray insert in the cabinet on the corn tray—angled corners on tray **MUST face front or back of unit** for tray to sit level, see tray orientation instructions below.



To Insert Tray:



Angled corners MUST face
front or **back** of unit.



View of Tray Installed
(Tray creates a level surface
for kettle cleaning.)

General images shown for reference only.

7. Plug in the unit and turn the power switch ON.
8. Turn kettle heat ON. When solution starts to boil, turn kettle heat OFF.
9. Allow kettle to cool at least 1 hour, then turn the power switch OFF, and unplug unit.
10. Dump solution into a bucket (bucket sits on cleaning tray), do not spill any in the interior of machine.
11. Rinse kettle interior with clean water and a clean cloth.
12. Dump any water remaining into a bucket (do not spill any in the interior of machine), then wipe the kettle interior clean with a clean dry cloth.

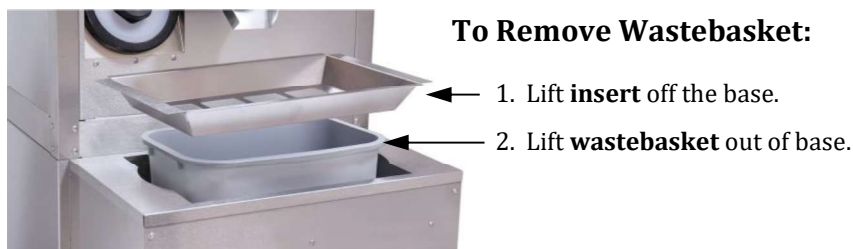
For an extra dirty kettle, the process may be repeated; or, after turning kettle heat OFF, allow solution to sit in kettle overnight. The next morning, finish the cleaning steps.
13. With unit OFF and unplugged, use a clean SLIGHTLY damp cloth (wring ANY EXCESS water from cloth before use) and wipe the kettle lead cord clean. **DO NOT get moisture into the kettle lead-in cord, severe damage will result.**
14. After kettle cleaning, remove the cleaning tray and check to be sure the crossbar fasteners on the kettle are securely tightened.

Daily Unit Cleaning Instructions (Base, if equipped)

1. Turn machine OFF, unplug unit and allow it to cool before attempting to clean.
2. Remove any remaining popcorn.
3. Clean all pans/accessories—items may be taken to the sink to clean with soap and warm water, then rinse and dry.

To Remove Corn Pans: (reference Coil and Corn Tray Removal section)

- A. Open door and lower or remove drop panel.
 - B. Remove side corn pans.
 - C. Unscrew (↺↻) the coil assembly from the threaded motor shaft, then slide the coil down and out from under the tray panel.
 - D. Lift the bottom corn pan out of the unit.
4. Clean under corn pan to remove all popcorn bits and seeds with a vacuum as needed, then wipe the area with a clean dry cloth to remove any grease.
 5. **Units with a Base:**
 - Remove debris from wastebasket and wipe it out to clean (discard any popcorn from wastebasket). Reference image below to remove wastebasket.
 - As needed, use a vacuum to remove any debris from the base interior.



6. Wipe clean the area above the corn pans and exterior surfaces using a clean, SLIGHTLY damp cloth (cloth may be SLIGHTLY dampened with soap and warm water, then wipe again with clean water to remove any remaining cleaner).
Thoroughly clean the fastener heads in the popper cabinet interior, then inspect each one to ensure it is properly cleaned (it must be visually clean without visible food residues).
7. Clean glass panels with glass cleaner.
Ammonia cleaners will damage plastic doors/panels. Only use non-ammonia cleaners.
8. Reinstall the clean dry pans/accessories, and any parts removed for cleaning.

Filter Cleaning Instructions

The popcorn machine is equipped with an efficient and durable filtration system. The filter should be cleaned every 1-2 weeks to maintain maximum efficiency.

Steps to Clean Filter

1. Turn unit OFF and allow it to cool before removing filter. Filter is in the popper cabinet, above the kettle.

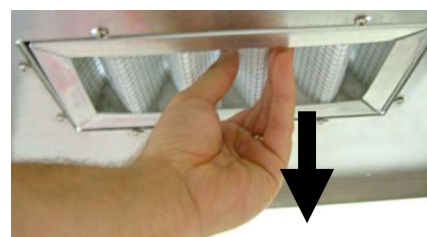
2. Remove filter by gripping the filter itself and pulling straight down.

3. Clean filter in warm soapy water, then rinse thoroughly.

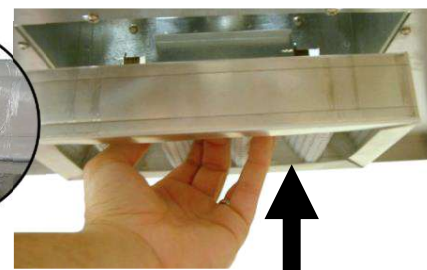
Clean rivet heads on filter thoroughly (see image), then carefully inspect each one to ensure it is properly cleaned (it must be visually clean without visible food residues).

4. Allow the filter to dry completely before reinstalling it in the unit (to prevent mold growth).

5. Reinstall filter by putting it into the slot and pushing upward. Make sure the filter frame is flush with the ceiling of the popper (as shown in Step 1).



Clean rivet heads on filter.

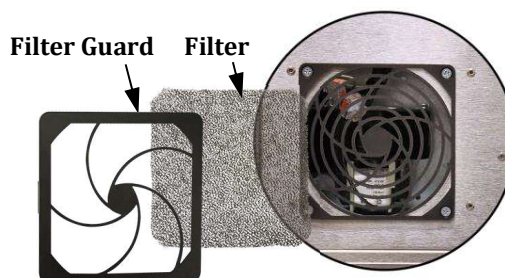


Crisper/Blower Filter

Clean the Crisper/Blower filter weekly (or as needed) following the instructions below.

To Remove Filter:

1. Turn machine OFF, unplug unit and allow it to cool before attempting to remove filter.
2. Remove filter guard from filter assembly (see image).
3. Lift filter out and clean using warm soapy water (or replace if needed).
4. Rinse filter thoroughly—allow it to dry completely before reinstalling (to prevent mold growth).



Located on operator side of unit.

Clean the Crisper Compartment (Qualified Service Personnel Only)

The blower compartment **MUST** be inspected/cleaned every 3-4 months by Qualified Service Personnel to maintain proper operation.

1. Turn machine OFF, unplug unit and allow it to cool before attempting to clean.
2. Remove the coil assembly and lift off the corn pan(s) to view the blower assembly.
3. Remove the blower cover and if required, carefully clean the blower compartment, and underneath the element with a vacuum only.
4. After cleaning, reassemble blower cover, corn pan(s), and coil assembly.

Troubleshooting

General Unit Issues - see the Troubleshooting table below.

Issue	Possible Cause	Solution
No Power to the Unit	A. No Power to the Unit	A. Make sure the Main Power Switch is ON. Make sure the unit power cord is securely plugged into the wall outlet. Self-Service Unit with a base—make sure the unit power cord is securely plugged into the base receptacle and the base power cord is securely plugged into the wall outlet.
Kettle Does Not Heat	A. Power to the Kettle B. Kettle Heat Switch C. PowerOff Control D. Heating Element	A. Make sure kettle lead-in cord is plugged in and twisted to lock into the kettle receptacle. B. Make sure the Main Power Switch is ON to supply power to the Kettle Heat Switch. If the Kettle Heat LED is ON, and the kettle is not heating (and stir motor is not rotating), the heat switch may be faulty, contact qualified service personnel for inspection/repair. C. Units with the PowerOff Control feature, kettle heat will automatically shut OFF after 15 minutes of idle time (no popcorn popped). The small green light in the Kettle Heat Switch will blink OFF-ON to indicate the kettle has been automatically turned OFF. To restart kettle heating, cycle the Heat Switch OFF-ON. Reference the Controls and Their Functions section of this manual. D. Heating element in the kettle may be burned out. Check with a qualified service person for inspection/repair.
Long Popping Cycles (Longer than 4 minutes for Salt Popcorn)	A. Low Voltage B. Inadequate Supply Lines	A. If the machine is operated on low voltage, this could cause the kettle not to reach the proper operating temperature. Check with a qualified electrician. B. Inadequately sized electrical supply lines or use of extension cord, in addition to being a fire hazard, would also prevent the kettle from reaching the proper operating temperature. Check with a qualified electrician.

Issue	Possible Cause	Solution
	C. Inferior Corn	C. Inferior quality corn would result in longer popping cycles. Use only top quality hybrid popcorn from reputable suppliers. Even then, if you let your corn pick up moisture or dry out, your popping cycles will be slow.
Kettle Agitator Shaft not Rotating If kettle agitator shaft is not rotating, DO NOT pop corn.	A. Kettle Motor Switch B. Kettle Agitator Shaft/Stir Blade not rotating. (Unit must be OFF, unplugged and cool prior to checking or adjusting the agitator assembly.)	A. Make sure the Kettle Motor Switch is ON. If the switch is ON, and the shaft is not rotating, the switch or motor may be faulty, contact qualified service personnel for inspection/repair. B. Kettles with a FIXED Stir Rod – check the clearance between the shaft with welded stir blade and the kettle bottom; it should be a minimum of 1/32" (1 mm) (thickness of a dime). To make shaft adjustments, reference the Agitator Set Collar Adjustment section.
No Popcorn Dispensed	A. Popcorn Dispense Button/Motor B. Bypass Switch (if applicable) C. Coil Assembly not installed correctly D. Dispense Chute	A. Make sure the Main Power Switch is ON to supply power to the Dispense Button. Check if the Dispense Button LED is ON. If the LED is ON, but popcorn does not dispense when the button is pushed, the button or the motor may be faulty, contact qualified service personnel for inspection/repair. B. Reference Initial Setup section for instructions to properly install coil assembly on motor shaft. C. Make sure the dispense chute opens freely to allow coil assembly to dispense popcorn.

Agitator Set Collar Adjustment

The following instructions describe how to properly adjust set collars on an agitator assembly with a fixed stir rod.

Steps to Adjust Set Collars on Agitator with a Fixed Stir Rod

Agitator assembly is adjusted while fastened to the kettle (image shown for general reference only).

Step 1. Turn machine OFF, unplug unit, and allow it to cool completely before attempting to adjust the agitator height.

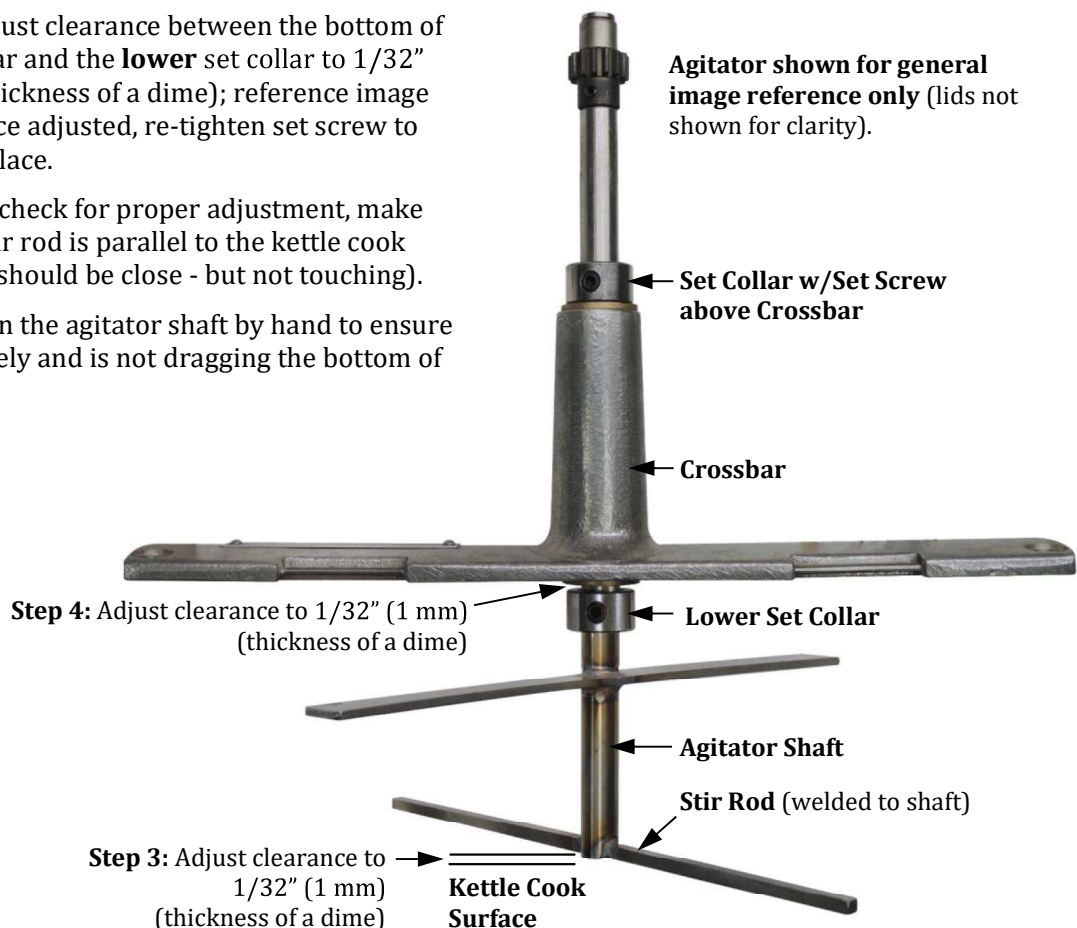
Step 2. Loosen the set screw in the set collar above the crossbar and below the crossbar.

Step 3. Place a 1/32" (1 mm) gauge (thickness of a dime) under the base of the agitator shaft to adjust clearance between the kettle cook surface and the shaft; reference image shown. Once adjusted, re-tighten the set screw in the set collar **above** the crossbar to secure shaft in place.

Step 4. Adjust clearance between the bottom of the crossbar and the **lower** set collar to 1/32" (1 mm) (thickness of a dime); reference image shown. Once adjusted, re-tighten set screw to secure in place.

Step 5. To check for proper adjustment, make sure the stir rod is parallel to the kettle cook surface (it should be close - but not touching).

Step 6. Spin the agitator shaft by hand to ensure it spins freely and is not dragging the bottom of the kettle.



—THE FOLLOWING SECTIONS ARE FOR QUALIFIED SERVICE PERSONNEL ONLY—

MAINTENANCE INSTRUCTIONS

	 DANGER
	Machine must be properly grounded to prevent electrical shock to personnel. Failure to do so could result in serious injury, or death. Make sure all machine switches are in the OFF position before plugging the equipment into the receptacle. Keep cord and plug off the ground and away from moisture. Always unplug the equipment before cleaning or servicing. DO NOT immerse any part of this equipment in water. DO NOT use a water jet or excessive water when cleaning. 008_012221

	 DANGER
	Improper installation, adjustment, alteration, service, or maintenance can cause property damage, injury, or death. Any alterations to this equipment will void the warranty and may cause a dangerous condition. This appliance is not intended to be operated by means of an external timer or separate remote-control system. NEVER make alterations to this equipment. Read the Installation, Operating, and Maintenance Instructions thoroughly before installing, servicing, or operating this equipment. 014_020416

	 WARNING
	No user serviceable parts inside. Refer servicing to qualified service personnel. 011_051514

	 CAUTION
	THE FOLLOWING SECTIONS OF THIS MANUAL ARE INTENDED ONLY FOR QUALIFIED SERVICE PERSONNEL WHO ARE FAMILIAR WITH ELECTRICAL EQUIPMENT. THESE ARE NOT INTENDED FOR THE OPERATOR. 027_010914

ORDERING SPARE PARTS

1. Identify the needed part by checking it against the photos, illustrations, and/or parts list. (General images may be used in manual for reference only.)
2. Use only approved replacement parts when servicing this unit.
3. When ordering, please include part number, part name, and quantity needed.
4. Please include your model number, serial number, and date of manufacture (located on the machine nameplate/data plate) with your order.

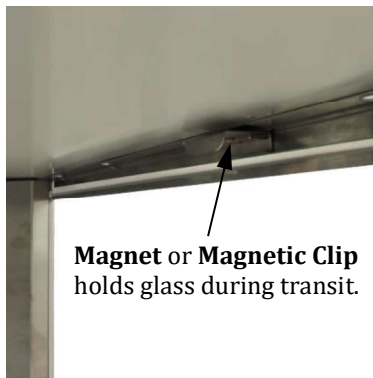
Replacing Broken Glass

Broken glass panels can be easily replaced. It can be obtained from a local glass shop and always purchase tempered glass.

GLASS DIMENSIONS (Height x Width x Thickness)

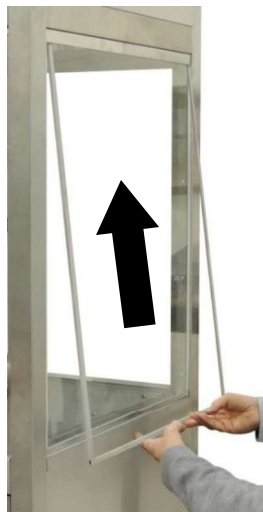
Front Glass (Front Counter only)	20.125" x 20.75" x 1/8" (511.2 mm x 527 mm x 3.2 mm)
Side Glass (Back Counter uses 3 pieces)	21.625" x 20.75" x 1/8" (549.3 mm x 527 mm x 3.2 mm)

1. Turn machine OFF, unplug unit and allow it to cool before attempting to replace glass.
2. Remove all loose pieces of broken glass.
3. Pull out Magnet/Magnetic Clip located above glass panel in cabinet interior (see image below). The magnet/clip is used to hold glass in place during shipping.
4. Remove all rigid glass channels from around the glass being replaced; set channels aside for reuse.
5. Carefully remove the rest of the broken glass.
6. Apply decals (if desired) to new glass panel.
7. Slide rigid glass channels over the exposed sides and bottom of new glass panel.
8. Carefully slide glass panel up under top ridge, then lower into the bottom channel.

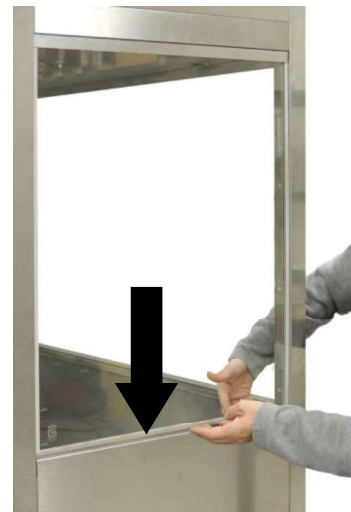


As applicable, remove magnet or magnetic clip from above glass panel.

General images shown for reference only.

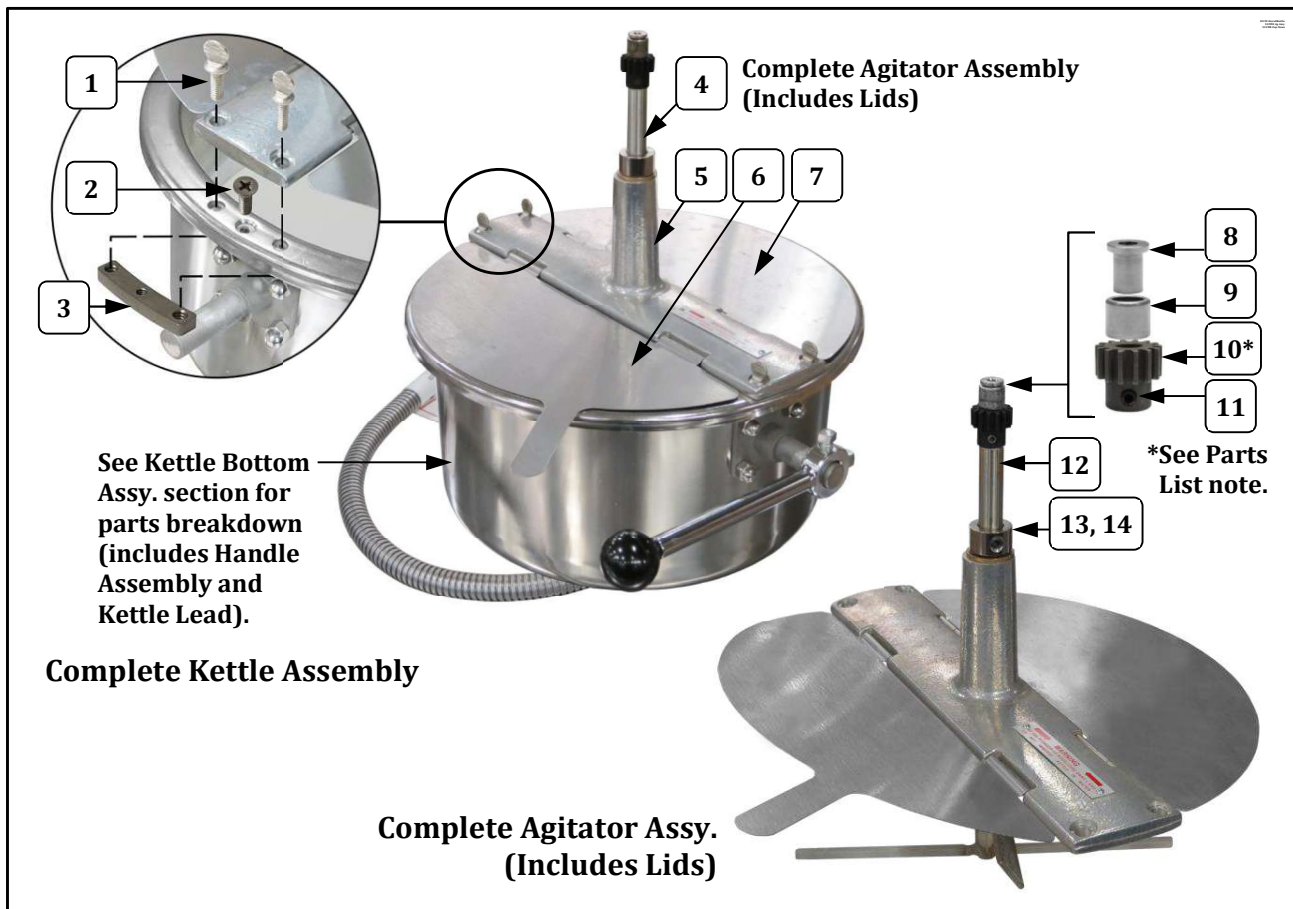


Slide glass panel up under top ridge.



Lower glass panel into bottom channel.

16 oz. Kettle Assembly (55199EX) – Agitator Assembly View



Item	Part Description	Part Number
		55199EX
1	THUMB SCREW 1/4-20 X 3/4	38379
2	10-32 X 1/2 PH FL HD MS	40717
3	THREADED BLOCK	61167
4	LID & AGITATOR ASSEMBLY (Complete Assy.)	41181
5	CROSSBAR ASSEMBLY	41180
6	FRONT LID	41123
7	REAR LID	41120
8	AGITATOR BEARING HUB	43434
9	NEEDLE BEARING	47106
10*	SPUR GEAR KIT (Includes 2 gears with set screws. Always replace Agitator Spur Gear and Kettle Drive Motor Gear as a set.)	47059K
11	10-32 X 3/16 SET SCREW	41742
12	AGITATOR SHAFT ASSEMBLY	41093
13	1/2 ID X 7/8 OD SET COLLAR	47326
14	1/4-20 X 3/16 SET SCREW	47751

Top Lock Nut - Fastens each thermostat and ground. Install Lock Nut with triangle in UP position (as shown). **ONE TIME USE ONLY, REPLACE NUT if removed.**

Use high temp red Loctite on the three flange nuts.

Element View

Kettle Conduit Label (not shown)

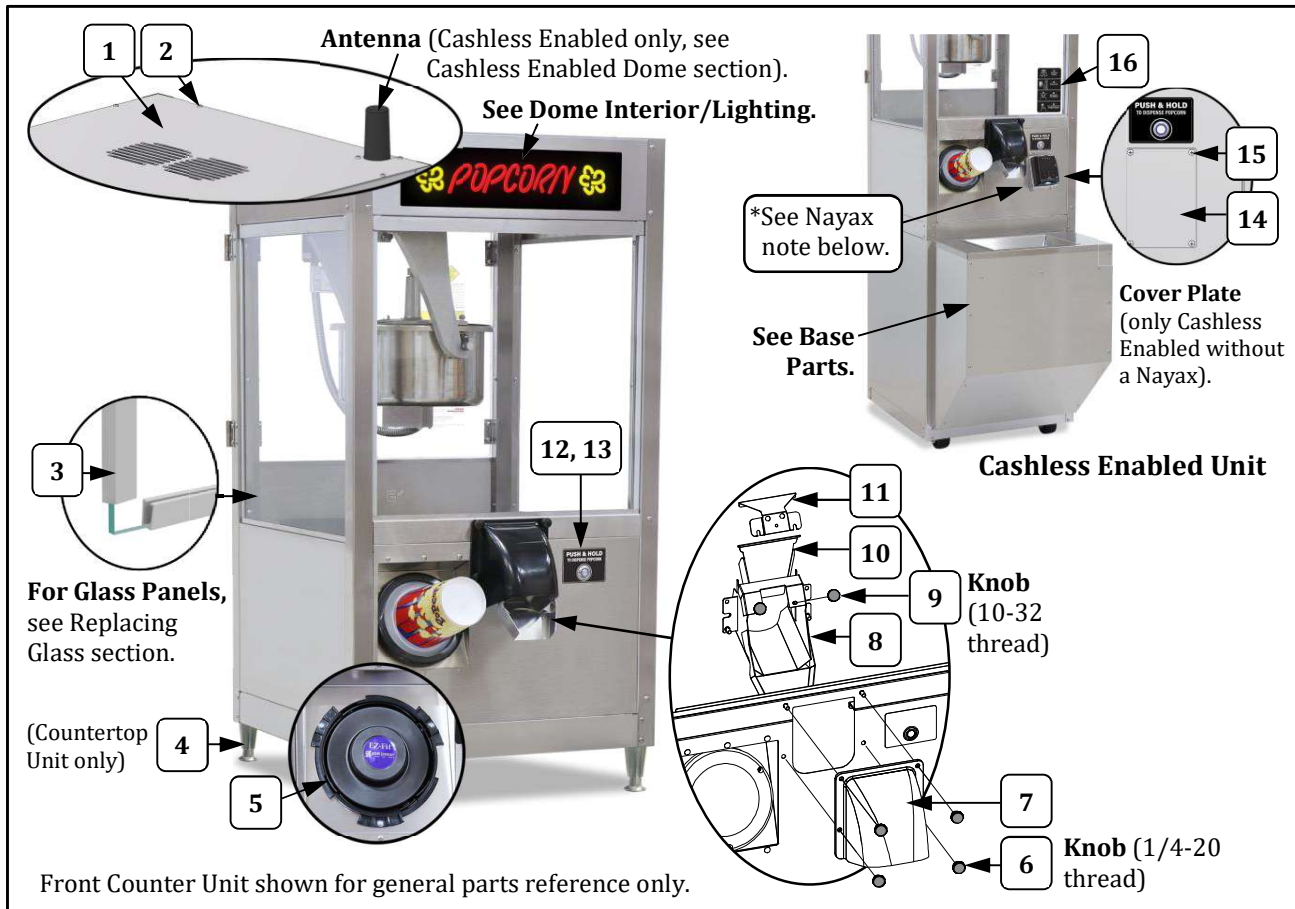
***Dump Handle Assembly (includes Knob)**

Kettle Bottom Assembly View

16 oz. Kettle Assembly (55199EX) – Kettle Bottom Assy. Parts List

Item	Part Description	Part Number
		55199EX
	16OZ KETTLE BOTTOM ASSY (Complete Assy.)	55200EX
1	TRANSFER PLATE ASSY (beneath heat element)	67944
2	KETTLE GASKET	41598
3	KETTLE WELDMENT	67892
4	8-32 SERRATED FLANGE NUT	61151
5	¼ - 20 SERRATED LOCK NUT	46311
6	ELEMENT CLAMP (6 required)	67894
7	1550 TUBULAR HEAT ELEMENT	67014EX
8	LIMIT THERMOSTAT SHIELD	67959
9	8-32 TOP LOCK NUT (always replace if removed)	67943
10	482 F THERMOSTAT (includes two 6-32 screws)	76708
11	KETTLE SHELL ASSEMBLY (has Pivot Pins attached)	41081
12	KETTLE LEAD ASSEMBLY	47361EX
13	SCREW #8 HEX WASHER HEAD (fastens Nameplate to Jct. Box, and fastens Jct. Box to Kettle)	47771
14	JUNCTION BOX	47393
15	KETTLE CONDUIT LABEL	82840
16	DUMP HANDLE ASSEMBLY (assembly includes Handle, Knob, 2 SQ HD Screws, and Key)	47102
17	DUMP HANDLE KNOB	47110
18	DUMP HANDLE	47707
19	3 1/8 X ½ WOODRUFF KEY	41730
20	5/16 - 18 X ½ SQ HD SCREW	47725
21	5/16 - 18 X 3/8 SQ HD SCREW (holds key)	47662
22	PIVOT PIN	41426
23	1/4-20 ACORN NUT	42229
24	1/4-20 X 3/8 BUTTON HEAD	12492

Cabinet Exterior – Front View



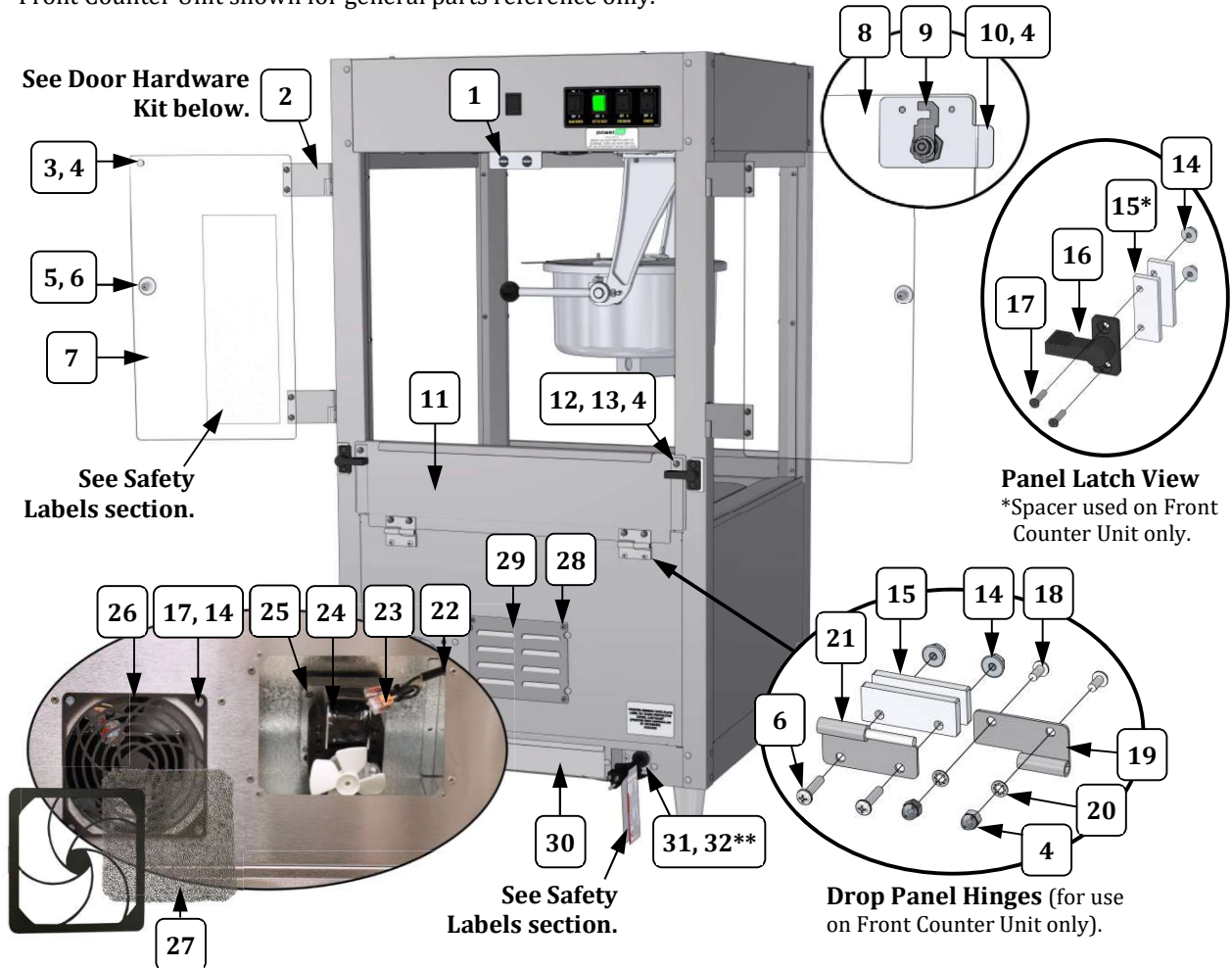
*** Note:** Nayax Cashless Module Replacement—Generally, module issues are setting related, so the device may not need replacement. See the Troubleshooting section in the Nayax Quick Reference Guide at the end of this manual or contact Nayax Support for assistance.

Item	Part Description	Part Number 2786 Series
1	TOP COVER	121483
2	SCREW #8-32X3/8 PAN HD PH	74141
Front Cntr Unit	GLASS CHANNEL 20 (for top/bottom of all glass)	115305
	GLASS CHANNEL 20.125 (for sides of front glass)	115306
	GLASS CHAN 21 5/8 (for sides of side glass)	49509
Back Cntr Unit	GLASS CHANNEL 20 (for top/bottom of all glass)	115305
	GLASS CHAN 21 5/8 (for sides of all glass)	49509
4	NSF LEG 4IN NON-SKID (countertop units only)	114209

Item	Part Description	Part Number 2786 Series
5	CUP HOLDER	114207
6	KNOB BLACK 1/4-20 (holds cover)	12793
7	CHUTE COVER	114322
8	CHUTE WELDMENT	121018
9	BLACK KNOB #10-32 (holds brkt)	89012
10	CHUTE DOOR	121034
11	DOOR KEEPER BRACKET	121022
12	PUSHBUTTON 24V BLUE RING	114957
13	DISPENSE LABEL	114269
14	COVER PLATE (Cashless Enabled without a Nayax module)	121652
15	8-32 X 3/8 PAN HD PH M/S	12389
16	DISPENSE INSTRUCT. LABEL (Cashless Enabled w/Nayax only)	114837

Cabinet Exterior – Rear View

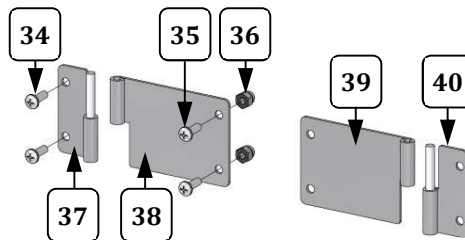
Front Counter Unit shown for general parts reference only.



****CAUTION:** If supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons in order to avoid a hazard.

Door Hardware Kit (P/N 61380)

See next page for parts included in kit (image shown for general reference only).



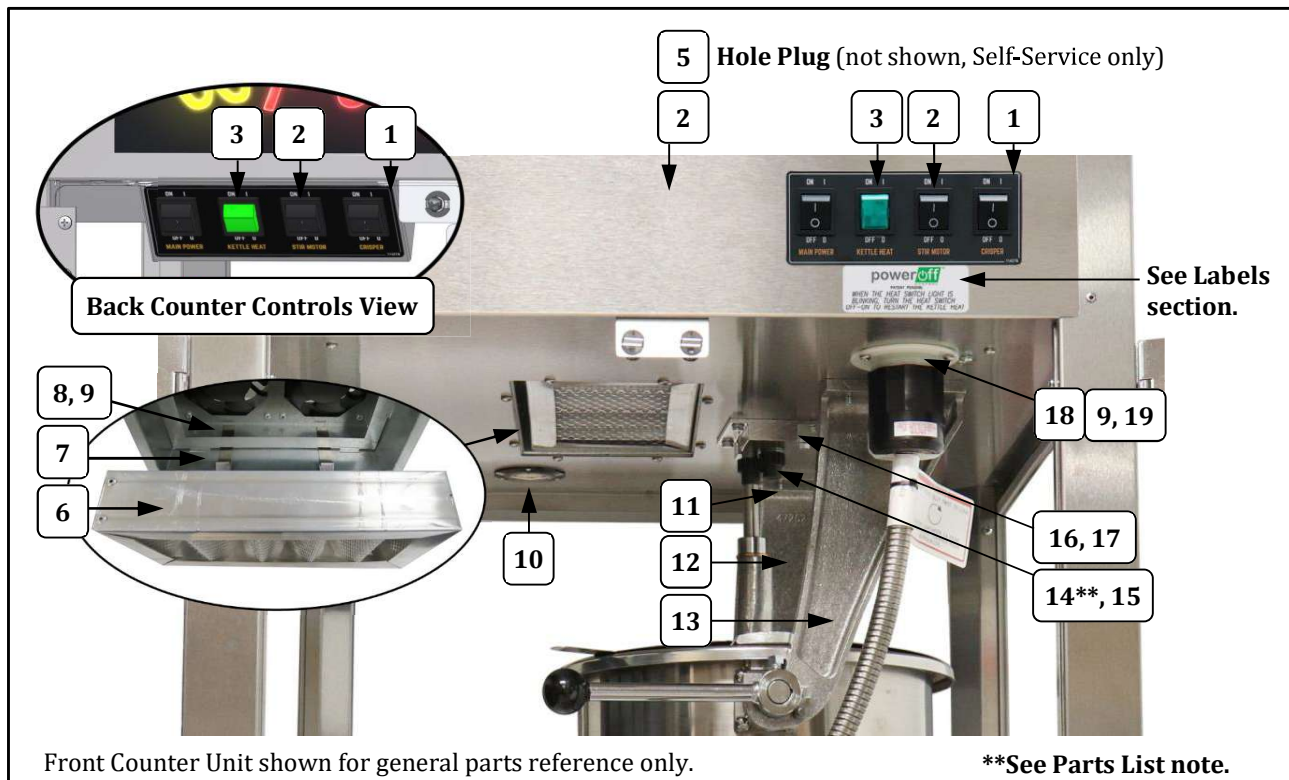
Cabinet Exterior – Rear View – Parts List

Item	Part Description	Part Number			
		2786-01-000	2786-01-010	2786-01-070	2786-01-080
1	MAGNETIC CATCH	16141	16141	16141	16141
2	DOOR HARDWARE KIT (see table below)	61380	61380	61380	61380
3	TEE BOLT #8-32X3/8 ZP	75267	75267	75267	75267
4	HIGH CROWN ACORN NUT	100560	100560	100560	100560
5	KNOB DOOR	41013	41013	41013	41013
6	8-32 X 1/2 PHIL PN M/S SS	42226	42226	42226	42226
7	DOOR PANEL	114278	114278	114278	114278
8	DOOR PANEL, LOCK	114278L	114278L	114278L	114278L
9	LOCK ASSEMBLY, SLOTTED	114731	114731	114731	114731
10	DOOR LOCK BRACKET ASSY	121244	121244	121244	121244
11	DROP PANEL (panel only, no hardware)	121145	121155	121145	121155
12	8-32X3/8 FL HD PH MS	20065		20065	
13	MAGNET, PLASTIC COAT, SQR	120253		120253	
14	8-32 SERRATED FLANGE NUT	61151	61151	61151	61151
15*	HINGE SPACER (Front Counter Units only)	114460		114460	
16	TURN LATCH	121027	121027	121027	121027
17	8-32 X 3/4 PHIL FLAT M/S	47125	47125	47125	47125
18	8-32 X 3/8 PAN HD PH M/S	12389		12389	
19	HINGE TYPE B, SHORT FEM	121227B		121227B	
20	#8 INT. TOOTH L/W 410SS	12132		12132	
21	HINGE TYPE B, SHORT MALE	121226B		121226B	
22	STRAIN RELIEF T&B 3302	89045	89045	89045	89045
23	2 POSITION WIRE CONNECTOR	55621	55621	55621	55621
24	DRIVE MOTOR (drives Coil Assembly)	114882EX	114882EX	114882EX	114882EX
25	10-24 X 1 HEX MACH SCREW	49322	49322	49322	49322
26	FILTER AND GUARD ASSY (incl Guard, Filter, & Cover)	69916	69916	69916	69916
27	FILTERS (Bag of 5) - replacement filters	69917	69917	69917	69917
28	SCREW #8-32X3/8 PAN HD PH	74141	74141	74141	74141
29	MOTOR COVER	114132	114132	114132	114132
30	OLD MAID PAN	40276	40276	40276	40276
31	STRAIN RELIEF SR-6P3-4	76026	76026	76026	76026
32**	POWER SUPPLY CORD, EXPORT	42369	42369	42369	42369
33	N/A				

Door Hardware Kit (P/N 61380) Kit includes parts listed below.

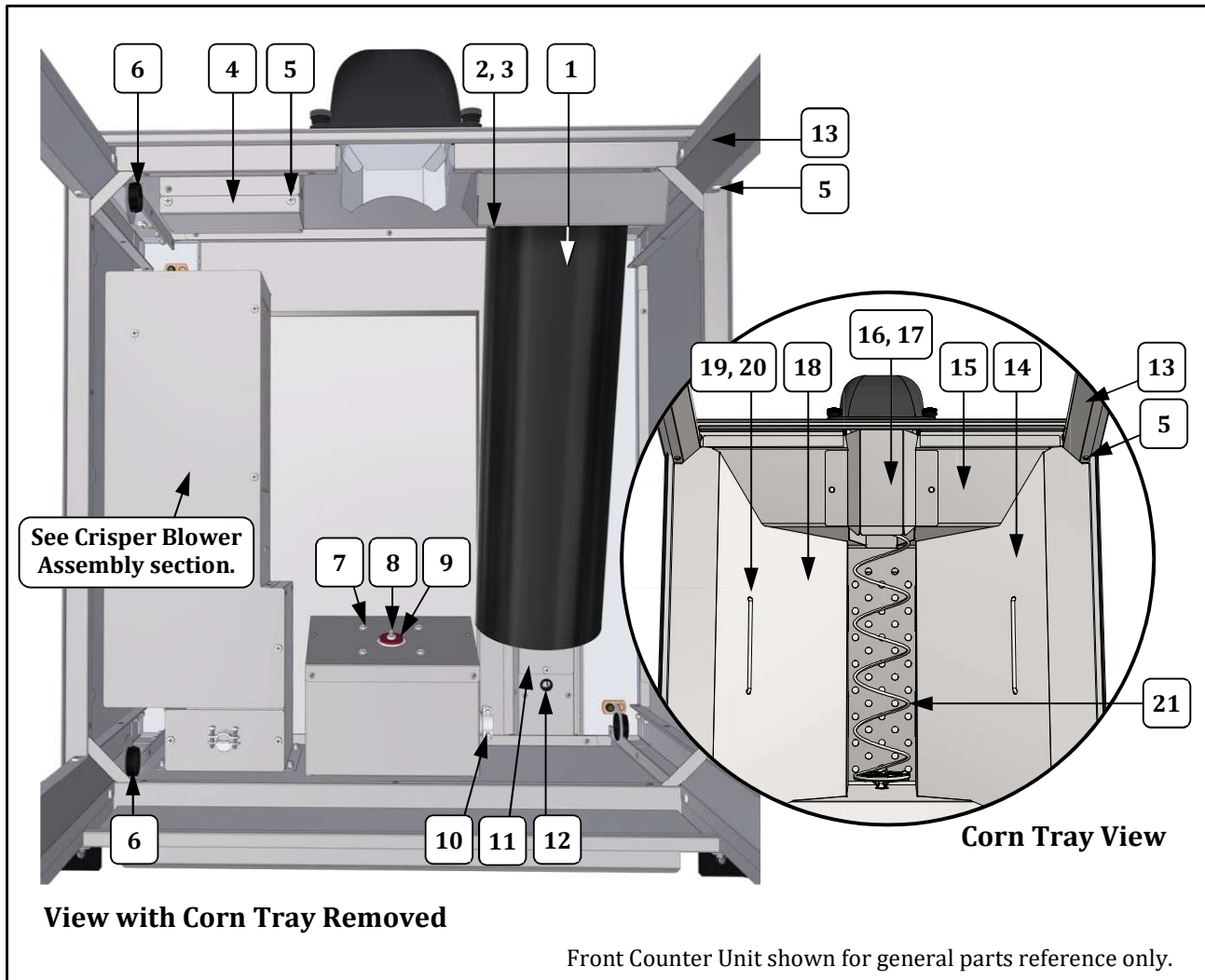
Item	Part Description	Part Number
3	TEE BOLT	75267
34	8-32 X 5/16 SLOTTED HEX	49594
35	8-32 X 3/8 PH PAN W/SEMS	42227
36	ACORN NUT #8-32	47702
37	HINGE TYPE A, SHORT MALE	121226A
38	HINGE TYPE A, MED FEM	121229A
39	HINGE TYPE B, MED FEM	121229B
21	HINGE TYPE B, SHORT MALE	121226B

Hanger Assembly/Controls View



Item	Part Description	Part Number	
		2786 (000, 010)	2786 (070, 080)
1	LABEL	114276	114276
2	SWITCH, DPST ROCKER	55395-30	55395-30
3	SWITCH, LIGHTED ROCKER GR	42798-30	42798-30
4*	BYPASS LABEL		121201
5	HOLE PLUG,RKR SWITCH,RECT	42743-30	
6	FILTER 5 X 10 X 2	69850	69850
7	FILTER SPRING CLIP	62666	62666
8	8-32 X 1/2 PHIL PN M/S SS (fastens Spring Clip)	42226	42226
9	8-32 HEX NUT, ESLOK, S.S (fastens Spring Clip)	22070	22070
10	LED LIGHT 800 LUMENS	55590	55590
11	1/4-20 X 3/4 GRADE 5 BOLT (fastens Hanger Arm)	74520	74520
12	HANGER ARM FRONT	47262	47262
13	HANGER ARM REAR,ASSY	47228	47228
14**	SPUR GEAR KIT (includes 2 gears with set screws. Always replace Agitator Spur Gear and Kettle Drive Motor Gear as a set.)	47059K	47059K
15	10-32" X 3/16" SET SCREW	41742	41742
16	GEAR BLOCK ASSY	67194	67194
17	10-24 X 1 HEX MACH SCREW (fastens Gear Block assembly to Kettle Drive Motor)	49322	49322
18	RECPT KETTLE LEAD IN	47327	47327
19	#8-32 TOP LOCK NUT (install Lock Nut with triangle in UP position, always replace if removed).	67943	67943

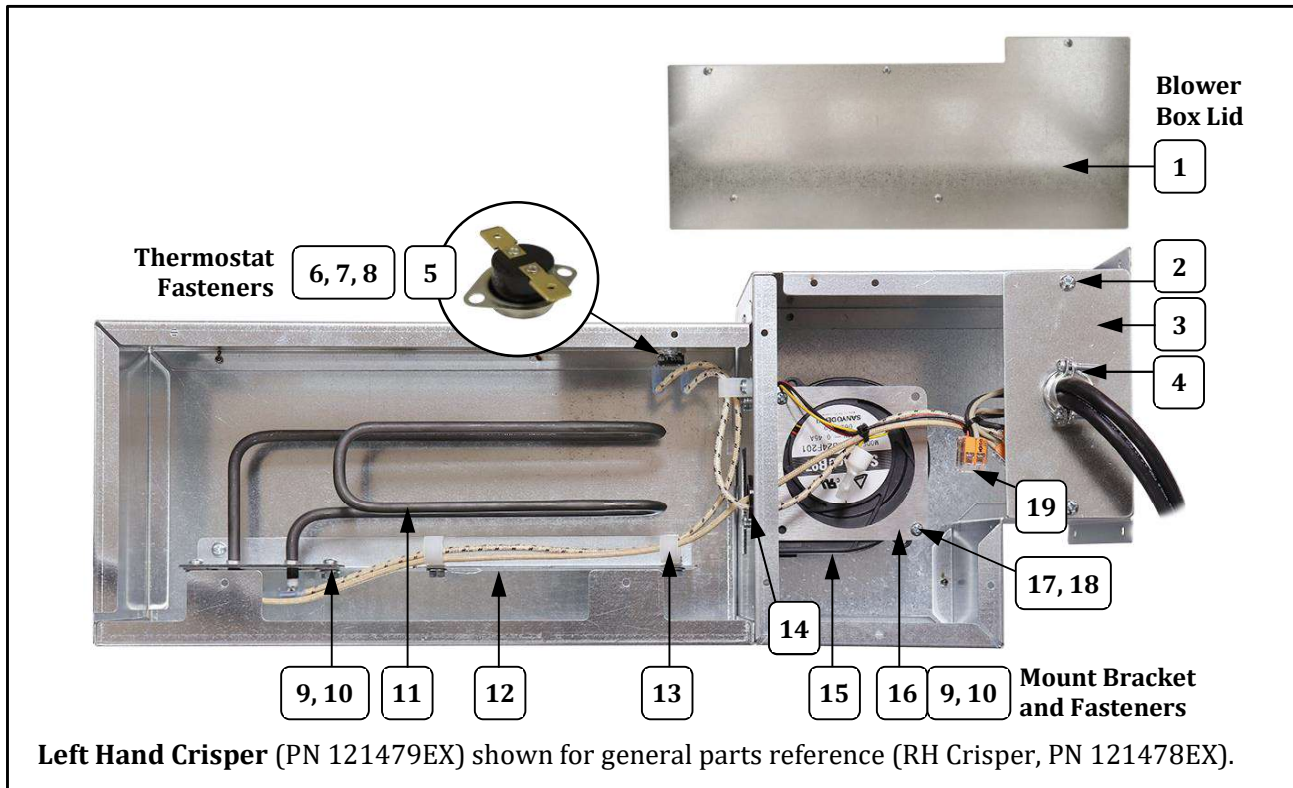
Cabinet Interior – Corn Tray



Item	Part Description	Part Number 2786 Series
1	CUP HOLDER	114207
2	8-32 X 1/2 PHIL PN M/S SS	42226
3	8-32 SERRATED FLANGE NUT	61151
4	SWITCH COVER (SS Pop XL only)	114270
	SWITCH COVER VENDING (Cashless Enabled only)	114270V
5	SCREW #8-32X3/8 PAN HD PH	74141
6	BUSHING, SNAP 1.125 IN	82221
7	10-24 X 1 HEX MACH SCREW	49322
8	DRIVE MOTOR	114882EX
9	SILICONE WASHER	114419
10	STRAIN RELIEF T&B 3302	89045

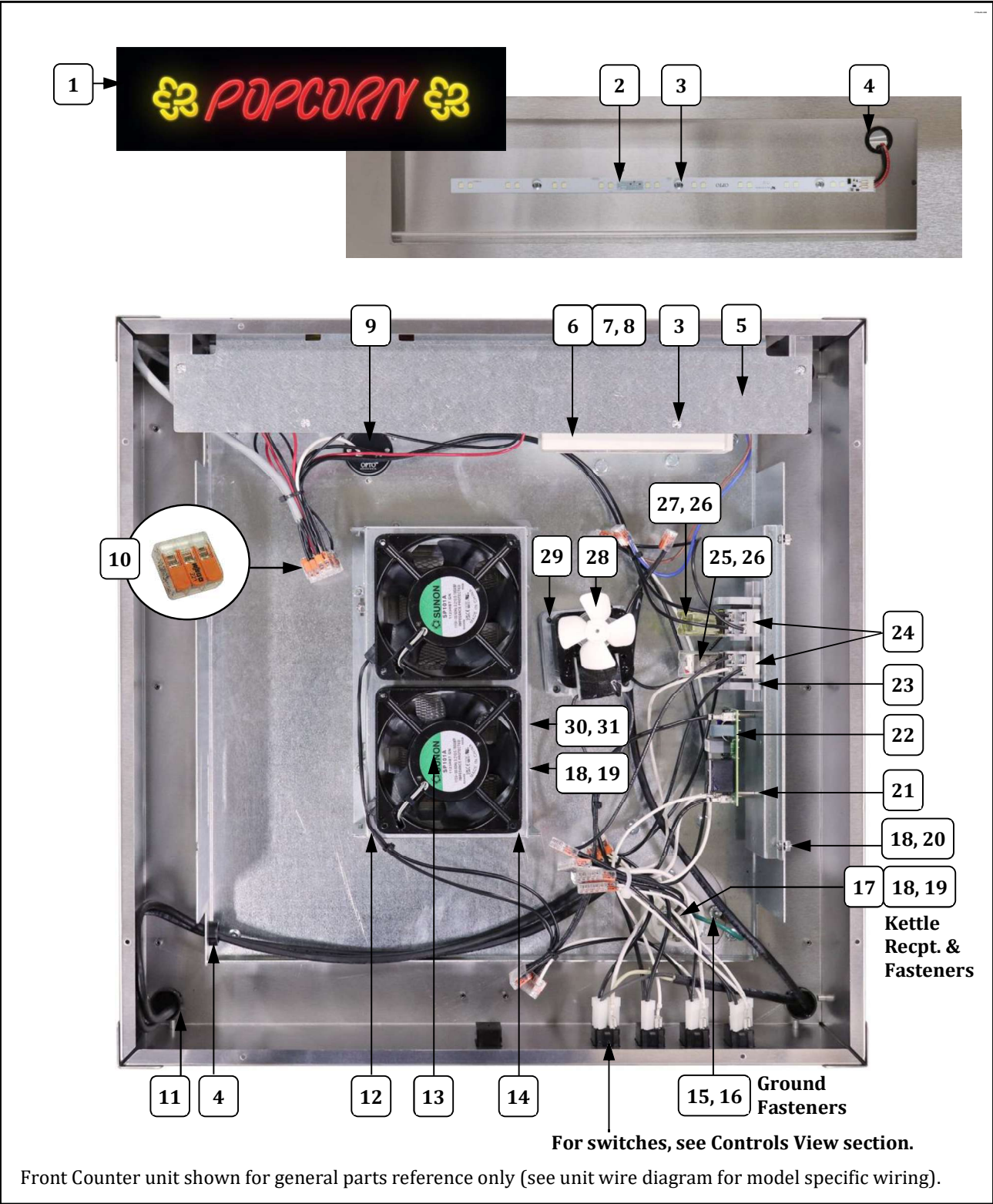
Item	Part Description	Part Number 2786 Series
11	CORD COVER	114268
12	BUSHING, SNAP .500 IN	47236
13	CORNER COVER	114265
14	CORN PAN, RH	114901
15	CENTER CORN PAN WELDMENT	114897
16	TRAY PANEL ASSEMBLY	121048
17	1/4-20 ST STL WING NUT (holds Tray Panel)	12466
18	CORN PAN, LH	114902
19	PULL HANDLE	39535
20	HEX NUT #10-32 ESLOK	74549
21	COIL ASSEMBLY	114889

Crisper Blower Assembly



Item	Part Description	Part Number
1	BLOWER BOX LID	114135
2	SCREW #8-32X3/8 PAN HD PH	74141
3	BLOWER BOX TOP	114133
4	STRAIN RELIEF T&B 3302	89045
5	THERMOSTAT, 190F	82218
6	6-32 X 1/2 PHIL PAN M/S	42237
7	SPACER, #10 ID	47264
8	6-32 GRIP NUT ZINC PLATED	47517
9	8-32 X 3/8 PAN HD PH M/S	12389
10	8-32 SERRATED FLANGE NUT	61151
11	HEAT ELEMENT 475W 230V	74720EX
12	ELEMENT MOUNT BRACKET	114134
13	CABLE CLAMP	87219
14	BUSHING, SNAP .875 IN	45396
15	24VDC BLOWER	121057
16	BLOWER MOUNT BRACKET	121058
17	PHH MS 6-32 X 1 1/2Z	44369
18	6-32 HEX NUT ZINC PLATED	38005
19	2 POSITION WIRE CONNECTOR	55621

Self-Service Dome Interior/Lighting - Parts Breakdown

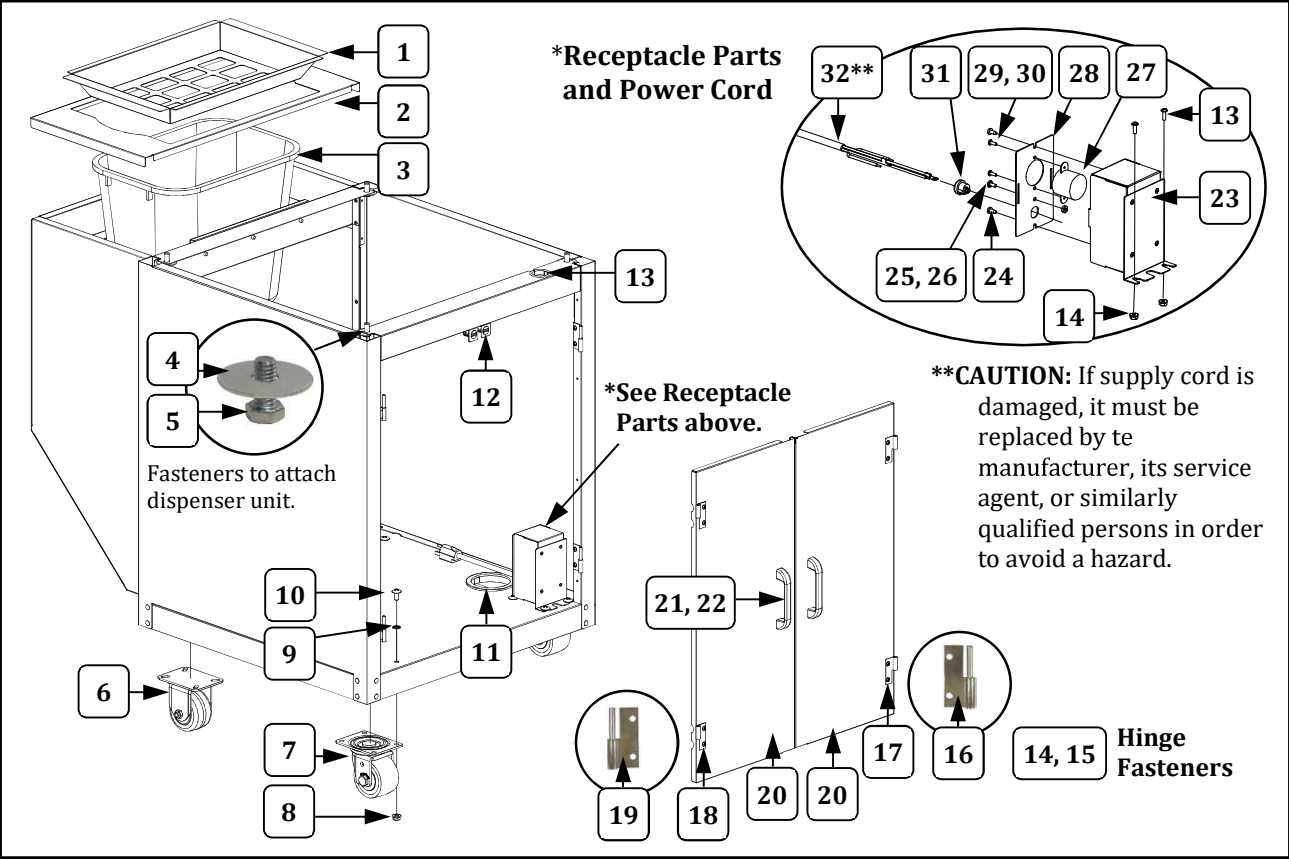


Self-Service Pop XL Dome Interior/Lighting - Parts List

Item	Part Description	Part Number
		2786-01-000, 2786-01-010
1	POPCORN SIGN	111541NEON
2	LED STRIP COOL WHITE	55379
3	SCREW #8-32X3/8 PAN HD PH	74141
4	BUSHING, SNAP .875 IN	45396
5	SIGN RETAINER	114275
6	POWER SUPPLY 24VDC 60W	55586
7	6-32 X 1/2 PHIL PAN M/S (fastens power supply)	42237
8	6-32 GRIP NUT ZINC PLATED (fastens power supply)	47517
9	LED LIGHT 800 LUMENS	55590
10	5 POSITION WIRE CONNECTOR	55245
	3 POSITION WIRE CONNECTOR	55244
	2 POSITION WIRE CONNECTOR	55621
11	BUSHING, SNAP 1.125 IN	82221
12	EXHST BLOWER PLUG & CORD	47199
13	EXHAUST BLOWER 220V,50CY	48037
14	10-24 X 3/8 PAN HD PH T23 (fastens blower)	38111
15	8-32 X 3/8 PH PAN W/SEMS (fastens ground)	42227
16	8-32 HEX M/S NUT (fastens ground)	74149
17	RECPT KETTLE LEAD IN	47327
18	8-32 X 1/2 PHIL PN M/S SS	42226
19	#8-32 TOP LOCK NUT (install Lock Nut with triangle in UP position, always replace if removed).	67943
20	8-32 SERRATED FLANGE NUT	61151
21	6-32 X 3/8 PHIL PAN M/S (fastens PowerOff)	39000
22	KETTLE POWEROFF CNTRL PCB	55402
23	END STOP	118023
24	RELAY SOCKET 2 POLE	89085
25	RELAY, 240VAC DPDT	89086
26	SPRING, HOLD DOWN	89091
27	RELAY, 24VDC (DPDT)	118112
28	KETTLE DRIVE MOTOR, 230V	47067
29	10-24 X 1 HEX MACH SCREW (fastens Motor)	49322
30	FILTER BOX	69851
31	FILTER PLATE	69721

Base Parts

Model 00-51553: Base option (sold separately) for Self-Service Pop XL Unit, see parts below.



Item	Part Description	Part Number
		2776-01-010
1	INSERT	114786
2	RECEPTACLE COVER	114783
3	WASTE BASKET 28QT	114808
4	FENDER WASHER	89780
5	HEX BOLT 3/8-16 X 3/4	20051
6	3 IN RIGID CASTER	69962
7	3 IN HD CASTER W/BRAKE	115543
8	5/16-18 SERRATED LOCK NUT	49317
9	WASHER 5/16 INT TOOTH	74137
10	5/16-18 X 5/8 PH TR M/S	46638
11	BUSHING, SNAP 3.500 IN	67802
12	MAGNETIC CATCH	16141
13	1.5IN SPLIT SNAP GROMMET	114434
14	8-32 X 1/2 PHIL PN M/S SS	42226
15	8-32 SERRATED FLANGE NUT	61151
16	HINGE TYPE A, SHORT MALE	121226A
17	HINGE TYPE B, SHORT FEM	121227B

Item	Part Description	Part Number
		2776-01-010
18	HINGE TYPE A, SHORT FEM	121227A
19	HINGE TYPE B, SHORT MALE	121226B
20	DOOR	114787
21	DRAWER HANDLE	87420
22	10-24 X 1/2 PH TRUSS M/S	42826
23*	RECEPTACLE BOX ASSEMBLY (incls recpt. box and bracket)	114622
24*	SCREW #8-32X3/8 PAN HD PH	74141
25*	8-32 X 3/8 PH PAN W/SEMS	42227
26*	8-32 HEX M/S NUT	74149
27*	SCHUKO OUTLET TYPE F	114645
28*	RECEPTACLE PLATE	114481-01
29*	6-32 X 3/8 PH FL HD M/S	47772
30*	6-32 GRIP NUT ZINC PLATED	47517
31*	STRAIN RELIEF SR-6P3-4	76026
32**	POWER SUPPLY CORD, EXPORT	42369

Wiring Diagram

Model No. 2786-01-000 (010, 050, 060)

